

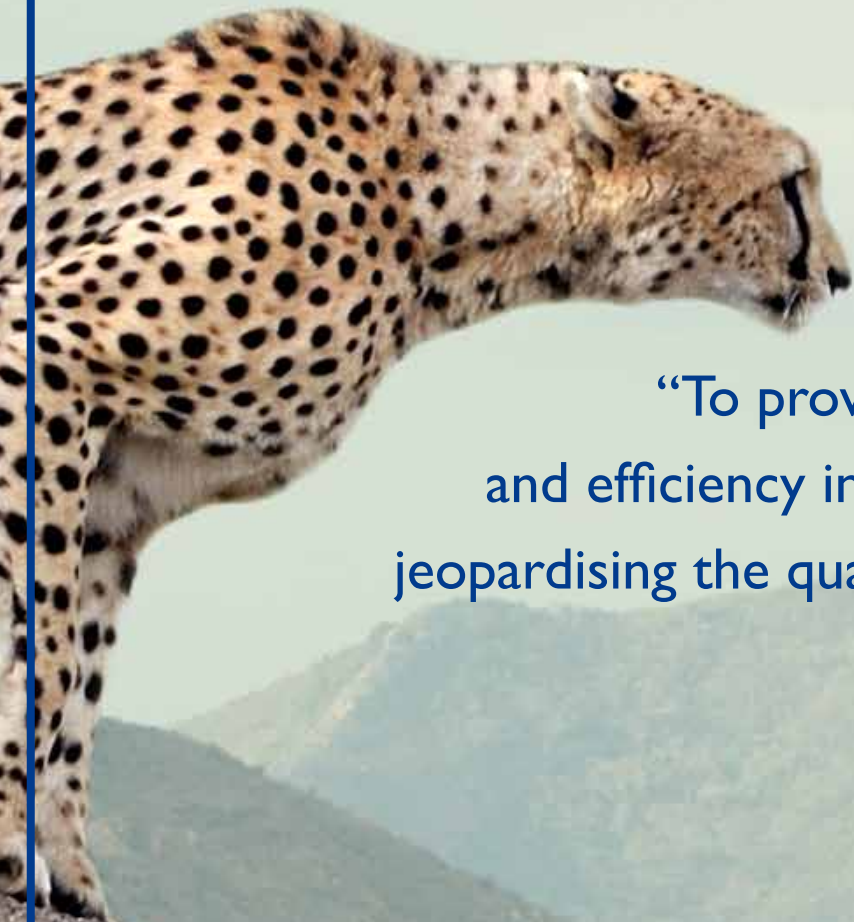
An aerial night view of a city, likely Johannesburg, South Africa, with city lights and a prominent mountain range. Overlaid on the image is a large, golden DNA double helix structure that also functions as a caduceus symbol, with a golden sphere at the top. The letters 'MMA' are written in a large, golden, serif font across the top of the DNA structure.

MMA

**MERIDIAN MEDICAL ASSISTANCE
(PTY) LTD**

TRIED AND TRUSTED BY INTERNATIONAL INSURANCE

**A full service medical assistance company based in Johannesburg, South Africa –
Looking after sub-Saharan African patients for international companies.**

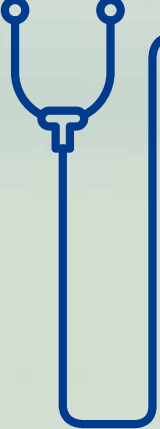


OUR VISION

“To provide a service of excellence and efficiency in a transparent manner, not jeopardising the quality of treatment required.”



OUR MISSION



At Meridian Medical Assistance our mission is to provide access to quality medical care, in a manner that is financially sustainable for all parties concerned.

We fully support the three fundamentals of healthcare - access, quality and cost.

Due to the inevitable lack of knowledge, foreign patients are susceptible to financial and medical bewilderment. MMA provides the security and knowledge, thereby alleviating these pressures and concerns. MMA offers assistance and personal attention to care and case management to individuals and companies.

Our team adheres to confidentiality and empathy at all times and is willing to adapt to any situation requiring our expertise. We will provide individuals/companies with an opportunity to receive the best medical treatment and assistance possible.



WHO ARE WE?

MMA is a 24 hour on call Assistance Company situated in Johannesburg with an extensive network in sub-Saharan Africa.

Meridian Medical Assistance is run by a professional team with over 30 years of combined experience in medical case management and operational management, and with an extensive network of contacts with medical professionals and health institutions.

Meridian Medical Assistance favours a holistic approach, and provides personal care and service to individuals and companies alike.

Our core service is to provide assistance with medical care and case management to foreign and expatriate individuals and companies in sub-Saharan Africa.

Our team is available 24 hours, 7 days a week to coordinate and liaise with our clients, patients, their families and medical teams. Most importantly, we understand the importance of efficient claims and administration systems. We are committed to providing fast, accurate and efficient claims authorisation and processing to the benefit of all concerned. Our services include emergency medical assistance, patient treatment, translators, full case management and much more. Our experience enables us to think creatively and find fast, effective solutions.



WHY MMA?

The benefits to you - the insurer.

- We are committed to delivering service of excellence to our clients
- We offer an open door and transparent policies
- We deliver the best possible service to our clients
- We negotiate discounted rates from suppliers and pass them on to our clients, thus offering significant reductions of medical case costs
- We arrange for referrals to reputable and medical service providers relating to the patient's condition
- Simple, transparent fee structure with no 'hidden extras'
- A team of experienced cost containment managers
- The establishment of a well-managed, comprehensive network, customised specifically to meet the needs of the client.
- Ongoing review of service providers
- Established medical guidelines and protocols
- Real time management of potentially expensive cases
- Claims audit review and facilitation:
 - Medical necessity
 - Unbundling of charges to eradicate duplication of charges
 - Medical necessity
 - Unbundling of charges to eradicate duplication of charges
 - Utilisation review
 - Compilation and analysis of comprehensive utilisation reports
 - Ongoing negotiations regarding industry tariffs

OUR SERVICES



Emergency Medical Assistance

Dealing with someone who is ill, disabled or compromised in Africa can be a challenge at the best of times. Finding a satisfactory, cost-effective solution can be even more of a challenge. At Meridian Medical Assistance, we take pride in providing the most effective assistance anywhere, anytime.



Case Management

Medical follow-up on a daily basis to ensure that the patient is receiving the correct medical treatment, and rule out unnecessary investigations by various doctors.



Medical Updates

These will be sent to your offices as we receive them, as well as all final closing medical reports once the patient has been discharged. This will be provided by our registered nurse - case manager.



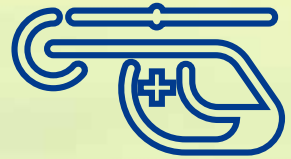
Regular Contact

By a company representative to ensure the patient is comfortable and to deal with unforeseen issues.



Accommodation Bookings

Reputable guest lodges, step-down facilities, etc.



Transport

- Air ambulance - we are able to access professional air ambulance operations for fast and effective response
- PDP and public liability certified drivers
- Road ambulance - we have access to many privately owned road companies
- Medical helicopters
- Commercial flights - we are in a position to provide doctors, medical nurses and paramedics as medical escorts
- Car rental

Repatriation of Mortal Remains

Utilising our established provider network.

Medical Consultants, Admissions and Out-Patient Treatment

Direct admissions can be arranged 24/7 in any three major hospital groups or private clinics. We are in a position to arrange out-patient treatment utilising our network of professionals and emergency rooms.

Translators

Providers of medical equipment and supplies



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